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CLIENT
STORY



Watters Environmental Group were looking to revolutionise the way they did business.

Here's how Keynetix helped them do just that.



Geotechnical Data
Software Transformed

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BUSINESS SITUATION

Watters Environmental Group Inc. is a consultancy firm looking to revolutionize the way they do business. They do this by building trusted relationships and providing strategic solutions founded on good science and business practicality. One aspect of the company is the undertaking of Phase II Environmental Site Assessments, of which the creation of borehole and test pit logs is integral.

THE TECHNICAL REALITY

Watters originally used a very basic program for the borehole logging process, which created a simplistic output. Given that Watters were looking to be innovative, with the goal of improving the quality of their borehole logs, they looked to Keynetix to understand their requirement and become the first company in Canada to use **HoleBASE SI**.

Watters International Group are using these Keynetix products:

- **HoleBASE SI Professional**
- **HoleBASE SI Extension for AutoCAD Civil 3D**
- **HoleBASE SI Extension for Microsoft Excel**

Given that we are looking to revolutionise the way we do business, a change was necessary for our borehole logging process. By implementing **HoleBASE SI** throughout our business, we have achieved this change and now provide our clients with industry leading reporting and data analysis.

**Christopher Williams, Project Manager
WATTERS ENVIRONMENTAL GROUP INC.**

THE SOLUTION

Following an online showcase and discussion, Watters was able to see the benefits and capabilities of switching to **HoleBASE SI** and made the easy decision to purchase the program.

Since its introduction to the company in 2013, staff members have received training on the use of both **HoleBASE SI** and the entry of data using an AGS spreadsheet. These programs produce detailed logs and cross sections, which are used in all of the company's drilling and excavation reports.



With the help of the staff at Keynetix, Watters were able to tailor the program to match their specific reporting requirements. An example of this is how field data, measured in the imperial system of feet and inches, is automatically converted to the metric system of centimetres and metres, through the AGS template.

THE BENEFITS

The implementation of **HoleBASE SI** to the company has drastically reduced the time spent to create borehole logs, resulting in considerable cost savings. Now, not only does the quality of the output reflect the professional and industry-leading nature of Watters Environmental, the standardization of the output helps maintain quality control throughout the production of the Phase II reporting process.

Staff members continue to attend the frequent Webinars hosted by Keynetix, which increases their knowledge and expertise with the program. This ongoing training helps maintain the quality of their log to cost savings to their clients and overall customer satisfaction.